

House Republican Press Release

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Rep. Powers Urges Consumers to Contact Utility Regulators Over Power Outages



HARTFORD – Republican House Deputy Leader state Rep. Claudia “Dolly” Powers of Greenwich today urged consumers to contact the Department of Public Utility Control to register complaints and comments regarding the lengthy power outages throughout Fairfield County recently caused by winter storms.

“It is important for state regulators to hear personally from residents about the extent of the outages and the utility companies’ response in restoring service,” Powers said. “The response, I believe in many cases was unacceptable.”

She urged consumers to provide as much detail as possible so that the regulators can get a true picture of what occurred between Jan. 14 and Jan. 18, the dates of the most severe outages.

Thousands were left in the dark and cold because of the high wind and severe weather which knocked down trees and power lines.

Powers said consumers can write to the DPUC referencing *Docket 86-11-18, Order #6* at the following address:

**Ms. Louise Rickard
Division of Public Utility Control
10 Franklin Square
New Britain, Conn., 06051**

Powers said that both Connecticut Light & Power and United Illuminating have submitted their required storm outage reports. “The state regulators need to see first-hand reports to get a balanced view of what took place particularly throughout Fairfield County. With consumers’ input the utilities’ response in the future should improve,” she said.